

# The **BARRACKS** at Rock Prairie

## Resident's Services Information

### College Station Utilities (trash and sewer)

Phone: (979) 764-3535

\*Can fill out application online: [www.cstx.gov/ucs](http://www.cstx.gov/ucs) (Request for Residential Service Connect) or apply in person at:  
310 Krenk Tap Rd College Station, TX 77840

\*300 gallon trash containers are spaced throughout the community and will be emptied every Tuesday and Friday  
Bulk Trash pickup is on Thursday, tenants are to set large items at the front curb no earlier than the night before pickup

### Bryan Texas Utilities -Electric

Call: (979) 821-5700

Ext: 2 – Set up new service

### Wellborn Water Supply - Water- inside only (HOA covers irrigation water)

Resident will need to open a new account.

Bring a deposit of \$100 along with the Service Application & Agreement Form at:

4118 Greens Prairie Road Wellborn, Texas 77881

This form can be downloaded at [www.wellbornsud.com](http://www.wellbornsud.com)

Phone: (979) 690-9799 and contact Terri with any questions

### College Station Post Office - mail service

Property Owner needs to bring copy of sales contract or closing statement with a picture ID to obtain a key for mailboxes.

If a student is picking up the key, the last name on their picture ID needs to match the last name on the sales contract or closing statement. Lease agreements can also be used to obtain mailbox keys.

2130 Harvey Mitchell Parkway S, College Station, TX 77845 Phone: (979) 693-4152.

### Suddenlink - Cable, Internet and Phone

**You do not need to call Suddenlink to activate cable or internet service, this has already been done by the HOA**

**Internet** – High speed internet is provided by the HOA and the units are hard wired in the bedrooms and living rooms.

**\*\*Please note if you want wireless internet, you will need to install a wireless router to the modem\*\***

**Cable TV** - Basic expanded cable (channels 1-73) is provided by the HOA. If you wish to purchase additional cable services, refer to Suddenlink brochure or call the business office at (979)846-2229

**DO NOT CALL this number for Internet or Cable issues**

**For technical issues with internet and cable contact Suddenlink at (866) 229-8750**

**Telephone service** can be purchased directly through Suddenlink at (979)846-2229

**DO NOT CALL this number for Internet or Cable issues**

*\*Additional services added will be billed directly by Suddenlink to resident*

### Alarm Monitoring

If you have purchased the alarm installation and would like to have the alarm monitored, you may contact the alarm company that installed your system below or any alarm company of your choice:

For New Vision Townhomes: Advanced Security Concepts (979) 690-8516

For Superior Structures or D. Phillips Contracting Townhomes: Matrix, speak to Larry (979) 260-9614

### Swimming Pool Access Keys:

Once funding from the Title Company is received by the HOA office, your welcome packet will be sent via email.

- Complete all tenant/property owner pool agreements included within your welcome packet
- Initial and sign the agreement, return to the HOA office via Facsimile, Email, or USPS
- Upon receipt of the agreement, the management company will make arrangements for your keys to be picked up.

### Homeowners Association Management Office:

Neighborhood Partners Web: [www.thebarrackshoa.com](http://www.thebarrackshoa.com) Phone: (979) 690-2330 Email: [hoa@thebarrackshoa.com](mailto:hoa@thebarrackshoa.com)

They will email the first of each month the Monthly HOA fees and include a statement of your account.

**Monthly HOA fees of \$145.00 should be made payable to: The Barracks at Rock Prairie**

**Mailed to: PO Box 9748 College Station, Tx 77842**